

The Claim Program

www.mpcrf.org

ADDRESS:

MissouriPRO
200 North Keene Street
Columbia, MO 65201

TELEPHONE NUMBERS:

Base: N/A
Toll Free: (800) 390-3330
Fax: (573) 817-8330
E-Mail: N/A

Eligibility Criteria: Medicare beneficiaries.

Appointment Needed: No. Call help line.

Cost of Service to Clients: None.

Description Of Services: CLAIM, a grant-funded organization, provides free face-to-face Medicare counseling for the entire state of Missouri. Since the inception of the program in 1993, extensively trained CLAIM volunteer counselors and staff have dedicated their time and effort assisting over 78,000 Missouri Medicare beneficiaries. To assure that information conveyed is up-to-date and accurate, CLAIM volunteer counselors and staff undergo intense Medicare trainings and quarterly updates. CLAIM counselors can answer questions concerning: Medicare coverage issues and benefits, Supplemental insurance, Medigap policy comparisons, Coordination between Medicare and employer group or retiree insurance benefits, Medicare appeals and grievance processes, Medicare+Choice options (HMO, PPO), Medicare Cost Savings Programs, Long-term care insurance, Prescription drug assistance programs.

Date Completed: 10/12/2006

Date of Update:

Completed By: Tracy Woemmel